



En Croute Cafe

TERMS AND CONDITIONS

Name: _____		
(Surname)	(Given Name)	(Middle Initial)
Complete Address: _____		
Cellphone Number: _____		Landline: _____
Time of Delivery: _____	E-mail Address: _____	

ACCEPTING ORDERS

- It is En Croute Cafe's discretion to accept order transactions via SMS and e-mail but with those have complete details ONLY.
- Orders must be made ONE DAY BEFORE the delivery or pick-up.
- Orders must be done from 8:00 AM to 4 PM (PST).

CONFIRMATION OF ORDERS

- Once the order have been placed (via SMS or e-mail), you will receive a confirmtaion message from En Croute Cafe.
- Once the order have been confirmed, make sure to ask the CORRECT ADDRESS and DELIVERY TIME of the order (for delivery) and PICK-UP TIME (for pick-up) to avoid misunderstandings and delays.

CHANGES/CANCELLATION OF ORDERS

- Changes of orders, delivery time, pick-up time and delivery address must be done five (5) minutes after the orders are confirmed.
TAKE NOTE: Changes of orders may affect the delivery/pick-up time.
- Cancellation of orders must be done five (5) minutes after the orders are confirmed, otherwise the cancellation is invalid.



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DELIVERY

- For the delivery-type of transactions, En Croute will be accepting orders good for three (3) to four (4) pax ONLY.
- En Croute Cafe delivery is available within CLARK and ANGELES CITY AREA only.
- Free of delivery charge within CLARK AREA.
- Additional PHP 100.00 for the delivery charge within ANGELES CITY AREA
- Free of delivery charge for a minimum order of PHP 3,000.00 within CLARK AND ANGELES CITY.
- Delivery time is from 11 AM to 4 PM PST.

PICK-UP

- Pick-up of the orders must done only at En Croute Cafe located at Retail 2B, Mercedes Benz Building, Clark Freeport Zone. Pick-up time from 11 AM to 4 PM only
- For your safety and of our staffs, client must wear mask and other protective gear. Also, must practice the 1 meter distance.
- We will be accepting bulk orders or PARTY TRAYS (approximately for 15 pax) FOR PICK-UP TYPE OF TRANSACTIONS ONLY.
- Pick-up time is from 11 AM to 4 PM PST.

MENU PRICES

- For the list of menu prices, you can visit our official website at www.chefvincegarcia.com/en-croute-new/ or at our official facebook page En Croute Cafe.
- Payment must be done thru Cash-On-Delivery or you may deposit it to our Bank Account.
- Prepare the exact amount of payment.

ACCOUNT NAME: En Croute Cafe Inc. ACCOUNT Number: 7590557562 BANK: RCBC
